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FAQ for Within Australia Incorporated (Administrators Appointed) (“the Incorporated Association”)

Who was appointed as Administrator, from which firm and when?

Mr Adam Nikitins and Mr David Kennedy were appointed by the Members of the Incorporated Association as Administrators of Within Australia Incorporated on 19 May 2022. Mr Adam Nikitins and Mr David Kennedy, who are Partners at Ernst & Young, are leading the Administration process.

What are the objectives of the Administrators

The Administrators’ primary objective is to secure a longer term future of the organisation, if possible. During the course of the Administration the Administrators priorities are to:

- Prioritise the continuation of supports to participants and clients;
- Ensure any disruption to clients, participants, families and employees is minimised; and
- Have regular and clear communication with clients, participants, families and employees.

How were the Administrators appointed?

The Administrators were appointed by the Members of the Incorporated Association pursuant to section 148 of the Associations Incorporation Reform Act 2012 (VIC) and section 436A of the Corporations Act 2001 (Cth).

Why were the Administrators appointed?

On 19 May 2022 the Members of Within Australia Incorporated (Administrators Appointed) resolved that the Incorporated Association was insolvent, or was likely to become insolvent at some future time.

We understand that this follows an unsuccessful retendering process to continue to provide services to the Gippsland Primary Health Network; and a period of below budget financial performance due to vacancies in a number of key revenue generating roles (counsellors).

What is the role of the Administrators?

The continuation of supports for participants is of paramount importance to the Administrators, and services will continue to be provided to participants and clients of the Incorporated Association.

The Administrators will continue to operate the Incorporated Association on a “business as usual” basis whilst an urgent review of the business is conducted.

Will there be a change to any operating protocols and participant/staff interactions?

There will be no change to current protocols or interactions between participants and the Within Australia Incorporated staff.

How long will the Administration process take?

The Administration process generally runs for about a five (5) week period. Over this time the Administrators will endeavor to secure a long term future for the business and operations. The Administrators will continue to update participants, clients and families throughout the duration of the Administration.

Are the Members of Within Australia Inc and the management team still making day to day decisions?

The Administrators have requested the assistance from the senior management team to assist with the day to day running of the organisation. As a result of the appointment of Administrators, the Administrators have taken control of the business and operations.

Are the employees I deal with likely to move?

It is the Administrators strong preference that the key staff remain employed to continue to provide supports to Within Australia clients and participants. The Administrators will be working closely with employees and other Within Australia staff to:

- Ensure continuity of supports; and
- Minimise disruption to participants and their employees.

Will the Administrators be holding meetings with participants?

Yes, the Administrators will schedule “town hall” meetings within the next 7-10 days to allow participants the opportunity to hear from the Administrators and provide an open forum to ask questions of the Administrators. These meetings may be held by telephone and/or in person.

Further details will be provided on the times and dates of these town hall meetings.

How will I be kept informed during the Administration process?

Participants will be kept informed throughout the Administration through a mix of meetings, written communication and online. Further details on where you can obtain information will be provided shortly.

Please inform the Administrators staff (contacts below) should your address, email and/or phone number change.

Who do I contact if I have any questions?

Your first point of contact should be your usual contact at Within Australia Incorporated.

The Administrators and their staff will be available throughout the Administration. Should you have any questions or wish to discuss any matters relating to the Administration, queries or requests, please contact Koa Peters of our office on (03) 9655 2658 or alternatively via email at withinaustralia@au.ey.com.



Where do I go for further information?

Information and key updates regarding the Administration will be provided on the Within Australia Incorporated website at <https://withinaustralia.org.au>.

Information and updates will also be sent to participants in writing via email or post.

What is the expected path forward?

The Administrators will be conducting a review on the operations and financial position of Within Australia Incorporated. This review will help to inform the longer term options available for the organisation.